# **HIPAA Privacy Authorization Form**

Authorization for Use or Disclosure of Protected Health Information

(Required by the Health Insurance Portability and Accountability Act, 45 C.F.R. Parts 160 and 164)

The Health Insurance Portability and Accountability Act (HIPAA) establishes patient rights and protections associated with the use of protected health information. HIPAA provides patient protections related to the electronic transmission of data ("the transaction rules"), the keeping and use of patient records ("privacy rules"), and storage and access to health care records ("the security rules"). HIPAA applies to all health care providers, including mental health care providers. Providers and health care agencies are required to provide patients a notification of their privacy rights as it relates to their health care records.

This Patient Notification of Privacy Rights informs you of your rights. Please carefully read this Patient Notification. It is important that you know and understand the patient protections HIPAA affords you as a patient.

In mental health care, confidentiality and privacy are central to the success of the therapeutic relationship; therefore, I will do all we can do to protect the privacy of your mental health records. If you have questions regarding matters discussed in this Patient Notification, please do not hesitate to ask.

#### I. Preamble

Records are kept documenting your care as required by law, professional standards, and other review procedures. HIPAA clearly defines what kind of information is to be included in your "designated medical record" or "case record" as well as some material, known as "Psychotherapy Notes" which is not accessible to insurance companies and other third-party reviewers. HIPAA provides privacy protections about your personal health information, which is called "protected health information (PHI)" which could personally identify you. PHI consists of three (3) components: treatment, payment, and health care operations.

Treatment refers to activities/sessions I provide, coordinate or manage your mental health care service or other services related to your health care. Examples include a counseling session or communication with your primary care physician about your medication or overall medical condition.

Payment would include when the servicing company obtains reimbursement for your mental health care or other services related to your health care.

Health care operations are activities related to my performance such as quality assurance. The use of your protected health information refers to activities my agency conducts for scheduling appointments, keeping records, and other tasks related to your care. Disclosures refer to activities you authorize such as the sending of your protected health information to other parties (i.e., your insurance company).

#### II. Uses and Disclosures of Protected Health Information Requiring Authorization

If you request Melissa Reese in association with Bridge of Hope Counseling Center, to send any of your protected health information of any sort to anyone outside my office, you must first sign a specific authorization to release information to this outside party. A copy of that authorization form is available upon request. In recognition of the importance of the confidentiality of conversations between therapist and patients in treatment settings, HIPAA permits keeping "psychotherapy notes" separate from the overall "designated medical record". "Psychotherapy notes" are the therapist's notes "recorded in any medium by a mental health provider documenting and analyzing the contents of a conversation during a private, group, or joint family counseling session and that are separated from the rest of the individual's medical record." "Psychotherapy notes" are private and contain information about you and your treatment.

# III. Uses and Disclosures Not Requiring Consent or Authorization

By law, protected health information may be released without your consent or authorization under the following conditions: • Suspected or known child abuse or neglect • Suspected or known sexual abuse of a child • Adult and Domestic abuse • Judicial or administrative proceedings (i.e. you are ordered here by the court) • Serious threat to health or safety (i.e. "Duty to Warn" and Threat to National Security)

# V. Electronic Records Disclosure

I keep and store records for each client in a record-keeping system produced and maintained by Simple Practice. This system is "cloud-based," meaning the records are stored on servers which are connected to the Internet. Here are the ways in which the security of these records is maintained:

I have entered into a HIPAA Business Associate Agreement with Simple Practice. Because of this agreement, Simple Practice is obligated by federal law to protect these records from unauthorized use or disclosure.

The computers on which these records are stored are kept in secure data centers, where various physical security measures are used to maintain the protection of the computers from physical access by unauthorized persons.

Simple Practice employs various technical security measures to maintain the protection of these records from unauthorized use or disclosure.

I have my own security measures for protecting the devices that I use to access these records:

- On computers, I use various security measures including maintaining up-to-date software, passwords to protect my device and access to Simple Practice.
- With mobile devices, I use passwords, remote tracking, and remote wipe to maintain the security of the device and prevent unauthorized persons from using it to access my records.

Here are things to keep in mind about my record-keeping system:

- While my record-keeping company and I both use security measures to protect these records, their security cannot be guaranteed.
- Some workforce members at Simple Practice such as engineers or administrators, may have the ability to access these records for the purpose of maintaining the system itself. As a

- HIPAA Business Associate, Simple Practice is obligated by law to train their staff on the proper maintenance of confidential records and to prevent misuse or unauthorized disclosure of these records. This protection cannot be guaranteed, however.
- My record-keeping company keeps a log of my transactions with the system for various purposes, including maintaining the integrity of the records and allowing for security audits. These transactions are kept for 7 years based on HIPAA and state law.

# VI. Patient's Rights and Our Duties

You have a right to the following:

- The right to request restrictions on certain uses and disclosures of your protected health information which I may or may not agree to but if I do, such restrictions shall apply unless our agreement is changed in writing
- The right to receive confidential communications by alternative means and at alternative locations. For example, you may not want forms mailed to your home address so I will send them to another location of your choosing.
- The right to inspect and copy your protected health information in the designated record and any billing records for as long as protected health information is maintained in the record.
- The right to insert an amendment in your protected health information, although the therapist may deny an improper request and/or respond to any amendment(s) you make to your record of care.
- The right to an accounting of non-authorized disclosures of your protected health information.
- The right to a paper copy of notices/information from Bridge of Hope Counseling Center, even if you have previously requested electronic transmission of notices/information.
- The right to revoke your authorization of your protected health information except to the extent that action has already been taken.

For more information on how to exercise each of these aforementioned rights, please do not he sitate to ask for further assistance on these matters.

Melissa Reese in association with Bridge of Hope Counseling Center is required by law to maintain the privacy of your protected health information and to provide you with a notice of your Privacy Rights and our duties regarding your PHI. Melissa Reese reserves the right to change its privacy policies and practices as needed with these current designated practices being applicable unless you receive a revision of these policies when you come for future appointment(s). Our duties in these matters include maintaining the privacy of your protected health information, to provide you with a notice of your rights and our privacy practices with respect to your PHI, and to abide by the terms of the notice unless it is changed, and you are so notified.

#### VII. Complaints

The right to have oral or written instructions for filing a grievance. The right to file a grievance is not time limited. If you need assistance in filing a grievance or want further information, please contact:

South Carolina Department of Mental Health Office of Client Advocacy PO Box 485 Columbia, SC 29202 (803)-898-8570 or 1-866-300-9330

Please print, sign, and date this form below to acknowledge that you have familiarized yourself with
Confidentiality/HIPAA practices. I,
$(Patient/Guardian\ if\ a\ minor),\ have\ either\ downloaded\ or\ have\ been\ provided\ a\ copy\ of\ The\ Patient$
Notification of Privacy Rights. My signature below indicates that I had opportunity to review this
document prior to signing it.
Signature:
Patient/Guardian Signature if Client is a Minor:
Date:
Therapist Signature:
Date: